

A staggering **1.6 million Londoners** live every day with problem debt. They might face arrears punishingly high rent or for council tax - the impact of COVID-19 will only worsen this over the coming months.



Debt Free London is a partnership of charities working together to provide free face-to-face money advice. In 2019, we supported over 24,000 vulnerable Londoners with their debt and money worries.

Our team of over 100 trained and accredited advisors can help clients with all types of money worries, from rent and council tax arrears to credit card and catalogue debt. We work with clients to prioritise their bills and debts, write and talk to their creditors, and help them take positive steps to become debt-free.

In FY 2009/20, we supported clients with over £71.6m worth of debt, restructured roles in improving support the quality of advice and rapidly adapted our services in response to COVID-19.

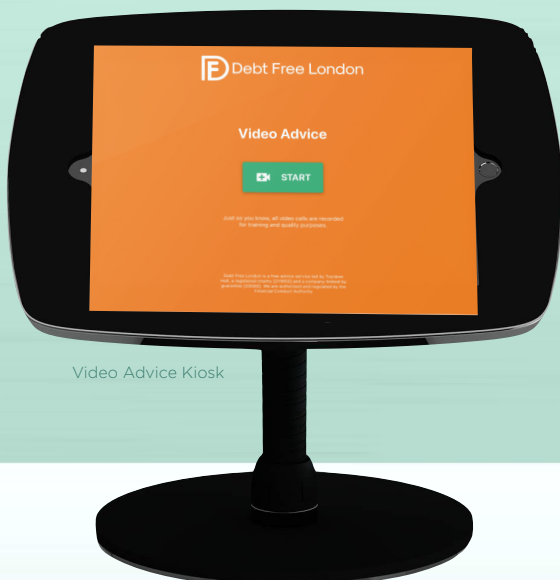
How can we partner to support Londoners with debt or money worries?

We're keen to partner with organisations that come into contact with London residents that are struggling with a debt or money worry.

- ✓ **Bespoke landing page and contact number** - a tailored landing page and dedicated freephone number for your clients to contact an advisor via telephone, web chat or WhatsApp, reporting monthly usage to you
- ✓ **Video Advice Kiosk** - an iPad with bespoke app that can be deployed to a location of your choosing to enable clients that maybe digital excluded at home to have a private video advice session with one of our Advisors
- ✓ **Recommended advice partner** - if you are a creditor, we can become one of your recommended advice partners that clients in arrears can be signpost to for free, independent advice

Contact

For more information contact
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Video Advice Kiosk



Bespoke landing page
www.debtfree.london/examplepartner